

# Blue Badge Car Park Users Survey



**Bromsgrove**  
District Council

[www.bromsgrove.gov.uk](http://www.bromsgrove.gov.uk)

Bromsgrove District Council is carrying out a full review of 'Blue Badge' parking including accessibility and charging. We would welcome your views/participation in this survey.

## About You

**1. Do you use Bromsgrove Car Parks?**

Yes

No

**2. Do you drive yourself or does someone drive for you?**

Drive myself

Driven by someone

Both

**3. Do you use the BDC Shopmobility?**

Yes

No

**4. Do you use the 'BURT' Bus?**

Yes

No

BURT is short for Bromsgrove Urban Rural Transport a safe, secure service for people who are unable to use public transport. Any resident of Bromsgrove District can register to use BURT if they have difficulties with personal mobility, or if suitable public transport is not available. You must be registered with BURT in order to book a journey. Further conditions apply, please contact call 0800 917 9144 for details.

**5. Do you use Bromsgrove Town Centre for shopping?**

Yes

No

**6. If not shopping, what is the main reason for you parking in Bromsgrove Town Centre?**

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**7. Is there a usual day you like to visit the Town Centre?**

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mon	Tues	Wed	Thurs	Fri	Sat	Sun
<input type="checkbox"/>	<input type="checkbox"/>					
No set day	n/a					

## Your use of parking in Bromsgrove

**8. How often would you use Bromsgrove Car Parks?**

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Never	Rarely	Once a week	Several times a week	Daily

**9. Do you ever choose to park in the town centre at a location / car park other than a BDC Car Park?**

<input type="checkbox"/>	<input type="checkbox"/>
Yes	No

*If yes, please state other location and why you use that facility* \_\_\_\_\_

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**10. Do you find sufficient Disabled Car Parking spaces?**

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Yes	No	Sometimes

**11. Do you use the extra free hour offered to Blue Badge holders?**

Yes

No

Wasn't aware of this offer

**12. Which Bromsgrove District Council Car Park do you use most often?**

Bromsgrove Station

Recreation Road North

Churchfields

Recreation Road South

Dolphin Centre

School Drive

Hanover Street

Stourbridge Road

New Road

Windsor Street

Parkside

Do not use any of the above

**13. Do you prefer 'Pay on Foot' i.e. 'Asda' car park or 'Pay and Display' Car Parks?**

Pay on Foot

Pay and Display

No preference

## Ease of access

**14. Do you find the disabled car parking spaces to be at the most convenient location for you?**

Yes

No

*If no, please state reason* \_\_\_\_\_

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**15. Do you find the Payment Machines easy to operate?**

Yes

No

*If no, please state why and which car park* \_\_\_\_\_

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**16. Do you find the position of the Pay Machines suitable?**

Yes

No

*If no, please state why and which car park* \_\_\_\_\_

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**17. Do you find parking difficult in any other areas of Bromsgrove District Council area?**

If so please state where: \_\_\_\_\_

## **Cost of parking**

**18. Does the cost of car parking for Blue Badge holders in Bromsgrove DC car parks stop/reduce the frequency of your visits to the Town?**

Yes

No

**Why?** \_\_\_\_\_

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**19. Does the cost of car parking for Blue Badge Holders in Bromsgrove DC car parks mean that you shop elsewhere?**

Yes

No

**20. Which other places/towns do you visit for shopping?**

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**21. Why do you choose to shop at there?**

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### **Any other comments**

**22. Is there anything Bromsgrove District Council could do to that would encourage you to use the Car Parks more regularly?**

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**23. Is there an area in the Town Centre you would like to park, but are currently unable to?**

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**24. To help us understand the different needs of Blue Badge holders within the district, please complete these optional questions:**

Age of Blue Badge holder *(please tick)*

0-14

15-24

25-44

45-64

65+

**25. If you would like to receive feedback on the results of this consultation, or would like further information regarding parking, Shopmobility or BURT, please tick the relevant box:**

I would like:

Feedback    Further information *please state* \_\_\_\_\_

**26. Please fill in your contact details:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Postcode: \_\_\_\_\_

Email: \_\_\_\_\_

Blue Badge number: \_\_\_\_\_

Thank you for taking the trouble to complete this survey. Please place the questionnaire in the enclosed pre-paid envelope and post it back to the Council by the 8<sup>th</sup> July 2012.

This survey and the information contained within will be used only for the purposes of the parking review. The information will not be forwarded to a third party.